

# Refill Policy

- Refills **must** be left on the appropriate providers refill line.
- Providers have until the end of the next business day from the day the refill request was **received** to send in refills.  
(in example: If the request voicemail is left on **Friday**, the prescription will be sent by the end of the day on **Monday**).
- If you **missed** your last appointment it is up to the discretion of the provider whether to **approve** or **deny** refill request.
- Please check with your pharmacy to verify if your child's medication is there. Agape will only call you if there was a **problem** with your request.

I have read and understand the refill policy

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Parent/ Legal Guardian Signature

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Date